



Batis Beach Hotel

USEFUL INFORMATION

Dear guests,

The management and the hotel's staff, would like to welcome you, wishing you a pleasant stay with us! In the following lines you will find useful information about our hotel. If you wish to receive additional information or any further clarifications, please contact our reception. We will be more than happy to help you!

BREAKFAST:

08.00-10.00

Our breakfast is served between 8.00-10.00 on the 3rd floor , on our rooftop with beautiful sea view. In case of bad weather you will be informed if breakfast will be hosted in our second lounge on -1 floor.

If, for some reason, you need to leave the hotel before 08.00 you can inform the reception the night before, by 18.00 the latest , in order to prepare a breakfast package for you that you will be able to store in your fridge.

BAR:

COCKTAIL BAR CACTUS is open from 08.00-01.00 every day, serving snacks , beverages and excellent cocktails. The music is always relaxing and playing in lower levels.

SEA AND SWIMMING SPORTS

SWIMMING POOL:

The sunbeds in the swimming pool are free for our hotel guests.

The swimming pool is open from 09.00 till 20.00 . You are kindly asked please to have a shower before entering the pool. Diving and jumping into the pool is prohibited.

BEACH:

There is extra charge for the use of umbrellas and sunbeds at the beach. In the price is included a coffee or a juice. Please contact the person serving at the beach.

SNACKS AND DRINKS AT THE BEACH:

It is possible that you are served directly to the beach. A person will come and take your order.

WATER SPORTS:

There are water sports within 700m distance from the hotel.

BEACH FLAGS:

Please pay special attention to the color of the flag that is raised at the beach daily. The indications of each color are as follows:

RED or BLACK: Danger – swimming is forbidden

YELLOW: Swim carefully and do not swim far away from the coast

GREEN: Swim freely, excellent weather.

PARKING:

Free street public parking upon availability all around the hotel area. The hotel is not responsible for no available parking slots.

ROOM

ELECTRICITY:

220 Volts

AIR CONDITIONING:

Operates only when the doors and windows are well closed.

SATELLITE TELEVISION:

All rooms are equipped with satellite television.

PAYABLE TV:

Our smart TVs have Netflix service available which you can use with your passwords.

MP3:

There is a USB port available behind all our smart TVs where you can use your MP3 and play your music.

MINI FRIDGE:

In your room you will find a mini fridge. Please be so kind as to store only what is essential for you. Overloading the fridge might cause damage.

ROOM TELEPHONE:

Please dial "0" in order to have an external line and then dial the number you wish to call. By dialing "11", you are calling the Reception. Calls between hotel rooms is free of charge. For your best service, please ask for your telephone bill at the Reception one day before your departure.

BATHROOM TELEPHONE:

There is a phone in the bathroom, to be used only in case of emergency. Please do not use with no reason. Please dial '11' for Reception.

SAFE DEPOSIT BOXES:

An electronic safe box is available in every room's closet, to place your valuables. The usage is free of charge. Type your code and then press enter. Please leave its door open on your check out.

KETTLE / COFFEE MACHINE:

In the room there is a kettle and a Nespresso coffee machine. The first capsules are a welcome treat from the hotel and the extras is 1 euro per capsule to be paid directly to the Reception. Please ask the Reception for a refill.

BABY COT:

Upon request. Please contact the Reception.

ROOM TOWELS:

You are kindly requested not to take the towels outside the room. Neither to the pool nor to the beach. Also please do not place them on the floor. We change our room towels every two days and bed linen every third day. On Sundays we do not do room service, so please contact the Reception for anything extra you may need in your room.

GENERAL SERVICES

RECEPTION:

We are available from 08.00 till 22.30

COMPLAINTS :

In case of any complaints, the reception will note the complaint and pass it through the duty manager of each shift who will be responsible to take care of the situation by assisting the guests the best way and informing the rest of the hotel team, for the best operation and customer service experience.

WI-FI INTERNET SERVICE:

Fee service available in all rooms and hotel areas. Please contact the Reception to receive your access code.

INTERNET CORNER/SMALL BUSINESS CENTER :

At the hotel there is a computer available for personal use, along with a multimachine for making copies, scanning and fax service, for an extra charge. The cost for black and white copying or printing is 1 euro per page and 2 euros for color copying and printing.

WAKE UP CALL:

If you wish to arrange a wake up telephone call, please inform the Reception the day before.

CREDIT CARDS:

We accept the majority of credit cards. Please contact the Reception.

EXCURSIONS / CAR RENTAL:

Please contact the Reception for information on a variety of well-organized excursions and car rental companies. You can pay directly the Reception and get your excursion ticket.

QUESTIONNAIRES:

Your opinion is very important to us. Please complete the printed questionnaire which you will find in your room.

DOCTOR / PHARMACY:

If you need a doctor or a pharmacy, please contact the Reception.

POSTAL SERVICE:

For information relating to sending your post card please refer to the Reception.

LUGGAGE STORAGE :

There is a luggage storage room available , to keep your belongings , please refer to the reception.

CHECK OUT TIME:

On the day of your departure, please be so kind as to vacate your room by 11.00. If you wish to stay after 11.00, please contact the Reception one day in advance to check the room's availability. To prolong your stay from 11.00 till 18.00 or earlier, y please contact the Reception for the extra charge. Staying after 18.00, is charged with the expense of the full daily room rate.

EXPRESS CHECK OUT:

It is possible that you check out on your own without contacting the Reception. In that case you are kindly asked to inform the Reception the day before, in order to settle your room bill and for the Reception to note your check out time and all details. You can leave your room key on the Reception desk.

The team of Batis Beach Hotel, would like to thank you very much for taking the time to read all of our information. We would like to wish you a lovely stay and we remain at your disposal!